Chapter 12

Offender Desistance Policing (ODP)

Less Prison and More Evidence in Rehabilitating Offenders

Lawrence W. Sherman

Mass imprisonment without rehabilitation is a major challenge in the US, UK, and elsewhere. The most feasible means of solving it may be to use Common Law powers of constables to defer and delay prosecution, using threat of prosecution as a "Sword of Damocles" to encourage compliance with voluntary rehabilitation programs. This essay describes the rationale for such an approach, the new risk assessment tools it would use, and the experiments that will test it in the UK. If successful, these tests could make offender desistance, rather than prosecution, the principal focus of policing individuals.

The premise of this essay is one frequently stated by the scholar the essay honours, Friedrich Lösel: that too much pessimism in managing criminal offenders is as dangerous as too much optimism (Lösel, 1998). Such pessimism is the intellectual source of mass incarceration in the US, the UK, and increasingly in strong Asian economies such as South Korea. Yet as the North Atlantic countries struggle to pay for the mass retirement and medical care of aging populations, the cost of mass incarceration is too great to bear (Sherman, 2010). Economic limits alone mandate that we find more cost-effective ways of dealing with offenders than by increasing the use and length of prison sentences. The life work of Professor Lösel tells us much about the value of looking for such alternatives, right across the life course. As Lösel has often said, it is "never too early and never too late" to prevent individuals from committing crimes.

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Lösel's premise is consistent with a strong criminological tradition in the nation of his birth: the 1883 Marburg Programme of Professor Franz von Lizst. This landmark manifesto in criminology and public policy argued that the criminal law should focus on treating each individual offender in a way that would "work" to get the offender to desist from future offending (Dubber, 2005). This could include prison, if necessary, but von Liszt placed much hope on the treatment and rehabilitation of criminals – a hope that has been rarely expressed in 21st Century Western politics. Yet it was a hope expressed in a different way a half-century earlier by Sir Robert Peel, the founder of modern policing in the United Kingdom, Professor Lösel's second-career home. As the most successful abolitionist of the death penalty in British history, Peel placed his bets on the effectiveness of police in preventing crimes rather than punishing them (Lentz & Chaires, 2007).

This essay combines these criminological traditions of Germany and Britain in the context of 21st Century realism about the financial limits of imprisonment. It does so by proposing that police undertake a much more explicit effort to foster desistance from crime by individual offenders. Rather than defining policing as a servant of the prosecution on a case-by-case basis, the Peelian emphasis on preventing crime suggests the broader view of policing as using a wide range of strategies to prevent crime—including diversion from prosecution. Taking this approach would also support von Liszt's mandate to customize the response to each offender around their unique needs and assets.

By developing the concept of "Offender Desistance Policing" (ODP) as an explicit mission of the police, I call for policing to develop a strong partnership with another field in which Friedrich Lösel has been honoured: experimental criminology. The essay is based largely on the designs of experiments rather than their results. But the designs are soon to be implemented, as part of a program at the Cambridge Institute of Criminology, where Lösel's appointment as Director in 2005 encouraged the development of randomized field experiments as an important tool in the toolbox of criminology. He has also provided support to the view that experiments should focus as much on the evidence-based criminological development of new ideas (Sherman, 2006, 2011b) as on the independent evaluation of governmental or politically-driven policies.

Lösel has further encouraged this direction by his support of the Cambridge Police Executive Programme, by which the Institute provides a Master's degree in applied criminology and police management to police chiefs from around the world. The Police Programme's engagement with experimental criminology became so strong that in 2010 alumni of the Cambridge Institute of Criminology founded the British Society of Evidence-Based Policing, a group of police at all ranks who are dedicated to fostering and applying more experiments and better evidence in police practice. Several of the leaders of the new Society are also actively engaged in developing the research and development programme this essay describes.

This essay provides an introduction to what may well become a new direction in crime prevention. By merging key ideas from both corrections and policing, a programme of research and development can also bring together basic and applied criminology in a mutually productive way. As Laub (2011) suggested, it could offer a platform for the marriage of policy innovations with life-course criminology. It could also show how to spend less public money on justice, at a time when public funds are desperately needed to care for children and the elderly. The essay begins with an overview of the concept

of offender-desistance policing (ODP), with specific references to the criminological theory and evidence that underpins it. It then describes the field experiments that are planned to develop the concept. In the third section, the essay summarizes some of the specific tactics that police and partner agencies can test to increase offenders' likelihood of desisting from crime.

Offender-desistance policing (ODP)

Can police cause more offenders to desist from crime than prisons or even probation? Can police even *rehabilitate* offenders by *diversion* better than the processes of prosecution, sentencing and punishment? Can police safely divert a majority of apprehended offenders from prosecution by using a statistical forecasting tool to identify non-dangerous defendants? These are the key questions that can be answered by a programme of field experiments. Until they are answered, Lösel would advise caution in our optimism about how well the idea of ODP may work. But behind the caution, there can still be optimism derived from so much indirect evidence.

The indirect evidence suggesting that ODP might work comes from a variety of sources. The most basic source is *life-course criminology*. This work complements other literature on crime harm forecasting for individual offenders, a recent systematic review of the effects of prosecution on recidivism, more wide-ranging reviews of the effects of prison on recidivism, a recent experiment testing greater certainty and celerity on probation, and the growing literature on offender-focused policing, including restorative policing.

Life-course criminology

The growing body of theory and evidence on crime across the life-course has been increasingly powerful in shaping many fields of criminology. While it has been remarkably absent from policing, there is good reason for its application. Its most visible findings are associated with the longest time-span over the lives of any sample of offenders, the group of 500 Massachusetts delinquents who have now been studied up to age 70 (Laub & Sampson, 2003). The relevance of this study for policing is its evidence that desistance is a *process* more than a result, an off-and-on progression from more to less frequent and serious offending (Laub & Sampson, 2001). Life-course theory and concepts, such as turning points and the creation of new identities, help us to understand better how some people succeed in getting out of crime.

The implications of these findings for policing are huge. While courts and corrections may legally deal with offenders only on the basis of one case at a time, police are obliged to prevent crime at all times by all members of society. They are also obliged to use their scarce resources rationally. Despite political pressure on police to emphasize the *detection* of crime and the apprehension of offenders, it is in the public interest to prefer policing that prevents crime in the first place, just as Peel suggested. While "incident-driven" policing in the standard police model (National Research Council,

2004) has little focus beyond a single crime, "preventive policing" can build creatively upon a growing body of knowledge about entire criminal careers.

Using that knowledge, police may justifiably focus much of their effort on known offenders: those identified sarcastically in the movie *Casablanca* as "the usual suspects." The virtue of this focus is the high percentage of all crimes that are committed by this "power few" (Sherman, 2007b). This means that it may better serve the public interest to invest in the desistance of repeat offenders than in the investigation of specific cases, especially the majority of crimes that will never even be solved. The power of that hypothesis becomes even greater when the offenders in question may commit the most serious of crimes, such as murder and rape.

Crime-harm forecasting

While previous efforts to identify the most dangerous offenders have been disappointing, recent advances in event-forecasting methods have greatly improved the accuracy of such forecasts (Berk et al., 2009). The capacity now exists, for example, to identify offenders on probation who generate 75 times more charges for murder or attempted murder than other offenders (Barnes, 2007). This capacity is based on the use of very large samples of criminal records, with tens of thousands of cases over multiple years. Because murder and other serious crimes are so rare, this kind of forecasting has not been possible with samples used for life-course criminology, typically with 500 to 10,000 cases in each sample. Crime-harm forecasting, in contrast, builds forecasting models with 30,000 cases or more (Berk et al., 2009), using high-speed computers and non-linear methods to identify the most accurately predictive combinations of facts in the actuarial patterns of repeat offending.

The distinction between actuarial and clinical forecasting in this regard is critical. Police in many jurisdictions have tried to identify serious offenders using subjective, qualitatively "clinical" methods. Yet every comparison between these methods and more quantitative methods has shown that clinical methods make more errors (Meehl, 1954). There are many reasons why police prefer clinical models, including the freedom to pursue hunches. But as the Chief Constable of a major police agency recently reported in her Master's thesis at Cambridge, the national clinical model for forecasting domestic homicide in Britain had a 100% false negative rate over the years in that agency. That is, not one domestic homicide or attempted homicide was committed by someone identified by a multi-agency effort as being at risk, despite thousands of potential offenders having been identified.

The harm forecasts from the most advanced statistical methods have already been applied in Pennsylvania and Maryland correctional agencies, and can readily be applied now in police agencies as well. In Philadelphia, for example, University of Pennsylvania criminologist Geoffrey Barnes has integrated the Berk risk forecasting model with the Pennsylvania state criminal records system used in the Adult Probation and Parole Department. Using this software, probation intake staff are able to classify each offender as having a high, medium or low risk of committing a murder, attempted murder, rape or other sex crimes, robbery, or aggravated assault. Once the probationer's identification is

entered into their computers, the classification is computed and reported to staff at their desk in 15 seconds. This capacity makes statistical harm forecasting not only more accurate than any other method, but also less expensive. By relying solely on prior criminal charges against each individual at different ages, as well as demographic data about the neighborhoods where they live, the forecasting model sidesteps expensive qualitative data traditionally used by forensic psychologists.

The best news about these methods is this: The majority of offenders who are convicted and sentenced to probation or parole have very low risks of committing a very harmful crime. At least in Philadelphia, where the homicide rate was 27 per 100,000 at the time of the research, most offenders under court supervision pose no grave risks to public safety. Just as with the frequency of offending, the seriousness of offending is concentrated among a tiny fraction of all offenders (Sherman, 2007b). Accordingly, the Philadelphia Probation Department has placed all of its clients into a risk-based system of triage using the Berk model (Sherman, 2007a). A randomized experiment in lowering the investment of resources in the low-risk offenders showed no increase in offending among a sample of some 1500 offenders (Barnes et al., 2010). A randomized trial of cognitive behavioural therapy and intensive supervision for the high-risk offenders is under way, scheduled for completion in 2012 or 2013.

By implication, what can be done in probation can be done in policing. While police may not have court orders to enforce, they may have many other tools for negotiating with convicted and suspected offenders. Perhaps the most obvious opportunity is an arrest for a new crime, when it is possible for police to divert offenders from prosecution. When such opportunities arise, they can be informed by an evidence base that suggests less harm from diversion than for prosecution. Even without the benefits of precise harm forecasting, this evidence base suggests diversion. When combined with actuarial risk analysis, the value and safety of diversion may become even greater.

Effects of prosecution on recidivism

The practice of diversion from prosecution has been evaluated with repeated experiments in diverse communities for over four decades. These experiments have been mostly limited to juvenile offenders, but with more recent experiments including adults as well. The content of what suspects are diverted to has varied widely, but the comparison is always to (at least) full prosecution in court, with all the attrition that such cases entail. Attrition is found, of course, in both the diversion programs and criminal (or juvenile) prosecution. What the experiments all compare is the consequences of sending defendants down one pathway or another, rather than any particular treatment.

A systematic review of these experiments (Petrosino et al., 2010) was recently published by the Campbell Collaboration's Crime and Justice Group, of which Friedrich Lösel has been a member since the founding of the organization in 2000. Petrosino et al's review included 7,304 juveniles across 29 experiments reported over a 35-year period. They found that "almost all of the results are negative in direction, as measured by prevalence, incidence, severity, and self-report outcomes." That is, prosecution in court appears to have no benefit in reducing repeat offending; instead, there is good evidence

that it increases repeat offending. As a life-course turning point for the worse (Laub & Sampson, 2001, 2003), prosecution may be a very criminogenic experience for a young person.

Moreover, the benefit of diversion is derived simply from the prevention of prosecution. The more services the juvenile was ask to receive, the less benefit there was from diversion. Across all studies reviewed, Petrosino et al. (2010) found that the greatest benefit from diversion from prosecution occurred when suspects were simply told to stop offending, without any further requirements placed on them. This finding is startling and counter-intuitive to most people engaged with youth work. Yet it may fit the theory of defiance, especially if the young person distrusts the adults who are providing compulsory services who they must obey in order to stay out of court. If replicated widely, this result would suggest that police may need to have the courage to do nothing, whenever the evidence shows that doing nothing is the best thing that can be done.

Effects of prison on recidivism

The use of prosecution has a further potential harm in its potential for imprisonment. Growing research evidence suggests that for many if not most people put in prison for the first time, the net effect of prison may be to cause more crime than if the sentence had not been custodial. In a series of very careful reviews of the effect of imprisonment on the imprisoned – which explicitly excludes the general deterrent effects of punishment – Daniel Nagin and his colleagues have concluded that there is virtually no good evidence that imprisonment works over the life course of most offenders (Nagin & Cullen 2009; Nieuwbeerta et al., 2009; Durlauf & Nagin, 2010). Reviewing what is admittedly non-experimental evidence, these scholars place the greatest emphasis on careful matching studies that examine offenders with similar criminal careers and instant offenses. By comparing like-for-like who go to prison or do not, they find no evidence that prison has a "specific deterrent" effect. The findings reviewed include the 500 offenders who have been studied the longest, the Laub and Sampson (2003) sample of delinquents to age 70.

What is even more important to police is the finding that prison creates no net incapacitation effect over an offender's career. Prison is generally said to "work" as long as they remain in prison. But most prisoners come back into society. When they do, they can commit crimes at a much higher rates than if they had never been sent to prison. The widespread assumption that offenders commit crimes at a constant rate is contradicted by the evidence. Even among offenders on trajectories of high offending, their frequencies may vary substantially over time (Sampson & Laub, 2003). An especially precise study in Amsterdam (Nieuwbeerta et al., 2009) found that when the offenders were sent to prison, their frequency of convictions rose so much (relative to offenders not sent to prison) that the incapacitation benefit was completely erased in only a few years; after that the net effect of imprisonment appeared to be that it caused more crime.

The vast majority of offenders in the advanced economies are not murderers or rapists, but drug-using property criminals. Many people, including victims, seek retribution for their crimes. But most would settle for anything that works, even if it is not prison. That is what makes the recent findings of a new experiment in probation so important.

Certainty and celerity, not severity

The deterrence doctrine on which modern criminal law depends has three separate elements: certainty of punishment, celerity (speed) of punishment, and severity of punishment. Late Twentieth Century politics focused heavily on severity of punishment, just as England did before Peel eliminated the death penalty for most crime types. This focus had the paradoxical effect of reducing the certainty and celerity of punishment. By admirably increasing the protection of innocent defendants with state-supported counsel and other innovations, the growth of a rule of law focused on avoiding unjust imposition of severe punishment. The barriers that development posed to the certainty of punishment have been debated. Yet few would question the truth of a long delay between arrest and the disposition of a case in most G7 nations' criminal courts.

Deterrence theorists have long suggested that a reversal in emphasis from severity to certainty could produce better results at much lower costs. Powerful evidence for this hypothesis has recently been reported in Hawaii, in the form of Project HOPE (Hawaii's Opportunity and Probation and Enforcement). Begun by Judge Steven Alm of the Honolulu court, the project was aimed at probationers who were ordered to take drug tests. His goal was to cure what he saw as a major problem, one that was crowding the prisons yet failing to prevent crime.

The problem was that too many probationers were being sent to prison for failing their drug tests. Severe penalties could be imposed by Judges on any probationer who failed a drug test while on probation; up to five years in prison could be the result. Yet for that reason, probation officers were traditionally reluctant to report any failures of drug tests to the supervising Judge. They would often let probationers fail drug tests repeatedly until they eventually reported the fact to the Judge. As many as 16 failures were recorded without being reported. Thus on the 17th failure, a probationer might be stunned to find themselves in prison for a long sentence. From a conditioning viewpoint, one may well ask why the 17th offence was worse than the 16th.

The situation in Hawaii was not unique; examples of this pattern may still be found in the revocation of probation or parole in many US states. In Pennsylvania in the early 21st Century, some 25% of people entering prisons each year were charged only with a technical violation of parole or probation, not with a new offence. But in that state, like Hawaii, parole and probation officers ignored many violations and made enforcement highly uncertain, but very severe. Judge Alm designed a program to do just the opposite.

Project HOPE has four key elements. One is that probationers must telephone their probation office every weekday to ask if they were required to come in for a drug test that day. Conventional practice had them scheduled to come in for testing well in advance, but Judge Alm had the exact day of testing randomly selected without notice before the morning probationers were ordered in. The second element was that all drug tests are processed immediately, while the probationer remains in the probation office. The third element is that all drug test failures are punished by immediate jail time, without stopping to appear in court. Only after being marched off to a cell do they appear the next day, or later, before the Judge.

The fourth, and most important element, is that the penalties start at a very low level of severity and escalate only gradually. The first drug test failure, for example, earns one

night in jail. For offenders who have jobs they might lose if they are jailed immediately, HOPE offers the option of serving the short sentence on the next weekend or next day off from work. A second drug test failure might earn two nights in jail, a third failure three nights, and so on. Moreover, probationers are warned of this penalty structure as soon as they are assigned to HOPE. They are ordered to appear before a judge, who delivers the warning that the old pattern will not apply to them: that every failure of a drug test will be punished.

The early results of a randomized field experiment (Hawken, 2011) are very encouraging. After two years, offenders assigned to HOPE had half as many arrests for new crimes as those whose drug tests were administered in the pre-HOPE pattern. Over the same time period, the number of days per offender spent in prison was also 50% lower for HOPE probationers than for those on conventional probation. Both crime and costs of justice were cut in half by using less severity, not more. Whether the benefit came from more certainty, however, is not clear. Equally plausible is that the benefit resulted from speed of justice, rather than the probability. For those conventional probationers who failed drug tests even when they were scheduled in advance, there may well have been enough certainty but inadequate celerity. Only by doing more experiments that separate these elements can we answer a vital question in the science of justice.

Offender-focused policing

The public image of policing has focused on offenders as police "targets" both too much and too little. The image has focused too much when it suggests that the main mission for policing is to catch bad guys and prove "who done it." The image has focused too little when it ignores the full strategic map of policing to prevent crime. This map includes not only detection of specific offences and prosecution of the offenders responsible for each case. It also includes the strategies of place-focused, victim-focused, and offender-focused policing (Sherman, 1992). All three are prime categories of problem-oriented policing (POP), as articulated by Goldstein (1979, 1990) as a comprehensive plan by which police can accomplish their mission. The basic POP framework is to focus on patterns of crimes and other problems, organized in any and all ways that are most strategic for reducing the frequency of each pattern or eliminating it altogether.

The most obvious form of offender-focused policing is to identify high-risk offenders coming out of prison, place them under covert surveillance, and catch them in *flagrante delicto*. A randomized field experiment testing this tactic in Washington DC found that it yielded a 5-fold increase in the odds of an offender so identified of being sent back to prison (Martin & Sherman, 1986). Yet this result may be only as useful as the length of time the offender remains in prison. Even then, if the offender could have been pushed towards desistance by less expensive means, re-incarceration may not have been as good news as it appeared in the 1980s.

A broader view of offender-focused policing would address the entire life-course of the offender. Policing is not a stockholder-owned corporation that must focus on shortterm profits over long-term value (even if some politicians focus only on the short-term performance of police agencies). To serve the public interest, police may take the long view of how to minimize the harm that each and every individual offender may cause to the public. That is why police in three countries worked with over 3,000 offenders to develop *restorative policing* (Sherman & Strang, 2007), by arranging face-to-face conferences between offenders and their victims. The results of twelve experiments in Australia, the US and UK run almost entirely by police agencies (including Scotland Yard and the Australian Federal Police) showed that police can have a substantial impact on repeat offending over a two-year followup period.

Restorative policing consisted in these twelve experiments of police assembling and leading meetings of up to three hours. In these meetings, they said little but exercised strong (but soft) power over the discussion. They were all trained to keep the discussion focused on three questions: 1) what happened, 2) who was affected by the crime and how, 3) what should the offenders do to make up for the harm they have caused the victims. In a room full of friends and relatives of both victims and offenders, a general discussion is held with the police encouraging everyone present to speak. In most cases, offenders express apologies that victims accept as sincere (Sherman et al., 2005). When an agreement is reached about the steps the offender should undertake, the meeting adjourns for the officer to write up the terms. That moment is the occasion for a tea or coffee break, in which informal discussion emerges in a general atmosphere of reconciliation.

The results of these experiments show that in ten of the twelve experiments, the frequency of repeat convictions was lower in the cases in which offenders were randomly assigned to restorative justice than in the cases were no conferences occurred. These experiments occurred across a wide range of settings, including

- diversion from prosecution for both adult and juvenile offenders,
- after conviction but prior to sentencing in adult courts, and
- after sentencing for violent offences to both prison and probation sentences.

The average effect of all these restorative justice conferencing (RJC) experiments shows a statistically significant effect size of 0.1. For experiments involving violent offenders only, the effect size was twice as large, at .20. For property crimes, however, there was no statistically discernible difference between cases with and without restorative justice (Strang et al., 2009). If these results are generalizable, they suggest that RJC would not be cost-effective for the kind of drug-using property offenders in Project HOPE. Yet there are high volumes of minor to medium-seriousness violent crimes that can be dealt with in this way with good prospects of success. In cases of both property and violent crimes, moreover, restorative policing may prevent crimes of revenge committed by victims against their offenders. A meta-analysis of eight independent tests of restorative justice showed that it reduced the desire for revenge among those victims who police arranged to meet with their offenders (Sherman et al., 2005). If a "Damocles Squad" officer thinks that victim retaliation might be an issue with any kind of crime, RJC is a potentially effective tool.

These findings suggest that police may well be able to work with offenders in ways other than merely catching them in the act. Envisioning offender-focused policing as a matter of regulation, rather than punishment, may be a useful point of departure

(Braithwaite, 2002). Using the same principles of the "regulatory pyramid" that are used by Project HOPE, police may be able to impose "tit-for-tat" rapid but mild responses to any indications of repeat offending. The power of this approach is illustrated by two further experiments in offender-focused policing, which are worthy of naming after a story from the before the Common Era.

The Sword of Damocles

The most important evidence suggesting offender-desistance policing comes from a two well-designed field experiments in the late 1980s. These experiments found that the mere issuance of a warrant for an offender's arrest had a greater deterrent effect than actually arresting the offender. Both experiments were conducted by the Omaha, Nebraska police responding to calls about minor incidents of domestic violence.

In one experiment, the suspects in the incident were all still present at the scene when police arrived. In the second experiment, the suspects had all left the scene of the alleged crime before the police arrived. When the suspects were present, they were randomly assigned to be arrested or not arrested, but warned in some way (Dunford et al., 1990). When the suspects were absent, the police either (1) advised the victims how to seek a warrant for the suspect's arrest by going to court the next weekday and paying a fee, or (2) told the victims they would file and pay for a warrant for the arrest of the suspect (Dunford, 1990). In the suspect-still-present experiment, there was no difference in recidivism between the suspects who were arrested and those who were not. But in the suspect-absent experiment, those suspects against whom the police filed warrants had a substantial and statistically significant reduction in recidivism.

These findings, of course, apply only to domestic violence, and perhaps only in Omaha at that period of time. But they also suggest something of potentially widespread application: the hypothesis that a threat to punish is a more powerful deterrent than an actual punishment. This hypothesis is consistent with the Classical story of the "Sword of Damocles." The story is about a braggart in a royal court who is ordered to dine with the king while sitting under a sharp, heavy sword suspended by a thin silk thread. The king's threat is that if the braggart utters just one boast, the king will order the thread to be cut so that the sword will kill him. The story ends with the braggart eating many, many meals without boasting.

A similar kind of threat may be created by an increase in certainty of police patrols arriving in high-crime "hot spots" (Sherman & Weisburd, 1995). In a Minneapolis, Minnesota experiment across 110 high-crime locations, 55 locations were chosen to receive police patrols intermittently for an average of 15% of all high-crime hours in those locations. The other 55 received the standard average of 7% of those hours in which police patrols were present. The doubling in the certainty of police presence in the experimental places patrolled 15% of the time caused substantially less crime and disorder than in the places patrolled 7% of the time.

Combined with the evidence from Hawaii's Project HOPE, these police studies suggest that a threat of taking someone into custody – no matter how minor it may be – can deter offenders against whom the threat is made. Whether they have been hitting a do-

mestic partner, or been using drugs in violation of probation, or habitually gathering on a street corner where they get into trouble, they may find fairly small increases in added threat to be just enough to stop further offending. The more general form of this proposition is that by communicating more certainty that *some* action will be taken, police can prevent many offences from occurring.

A programme of experiments

Offender-Desistance Policing is an evidence-based crime prevention strategy that requires a programme of experiments to guide it. Unlike other most strategies in the history of policing, ODP depends upon precise knowledge of effective tactics. Using a high standard for what constitutes knowledge, ODP can do best on the basis of randomized controlled trials to choose among a wide and almost infinite range of specific tactics. It can also benefit from continuous improvement in the predictive tools it uses to predict the level of harm each offender may cause the community.

Like von Liszt's Marburg Programme and Peel's principles of policing, ODP assumes that the criminal law is only one tool in a police toolbox for solving crime problems (Goldstein, 1979, 1990). While problem-oriented policing (POP) has rarely considered individual offenders to constitute "problems" rather than cases, that is only because police have yet to apply the paradigm of life-course criminology to each offender's long-term pattern of offending. Once the many offenses committed by the same person are aggregated as a single crime pattern, they clearly constitute a problem within the general meaning of POP. ODP may therefore become a primary application of POP by comprising three key elements:

- 1. Statistical risk forecasting to determine each offender's harm levels
- 2. Diversion of low-harm offenders to a "Damocletian" regulatory regime
- 3. Maximum prosecution of high-harm offenders

If the evidence and theory underlying this strategy has been correctly interpreted, the central hypothesis it will test is whether ODP can reduce both the harm from crime and the costs of punishment. It will do this by making the central focus of policing each offender the achievement of desistance by the most appropriate means in each individual case, including the use of long-term or even life incarceration for the 2 to 5 percent of offenders who are most harmful and least treatable. Rather than viewing each contact with an offender as an isolated case in a closed system of decision making, ODP makes each contact an opportunity to pursue a long-term strategy of pushing or "nudging" the offender towards desistance from crime (Thaler & Sunstein, 2008).

The broad results of ODP should be greater public safety at less cost than current strategies. By contrast to current British police policies, for example, this will mean have much longer prison sentences for a few offenders, while having a much smaller prison population overall – an outcome consistent with the first-year goals of the UK's coalition government elected in 2010. By contrast to current US policies, this will mean

even greater reductions in prison population and the State-level costs of punishment, which could be translated into State-level funding support for the vast majority of police who are funded by local municipal or county governments – a distinct reversal from the current US practice of spending more money on corrections than on police (Sherman, 2011a).

In order to develop, test, refine and improve a strategy of ODP, a programme of experiments can best move forward on two parallel tracks. One is to develop the tactics within the strategy, primarily those aimed at low-harm offenders. The other is to develop harm-forecasting tools in each national or regional (local) jurisdiction, based on its distinctive patterns of offending. The latter track is far more time-consuming than the former track, but no less important. Until large numbers of forecasting models (e.g., Berk et al., 2009) can be developed across multiple jurisdictions, it is impossible to say whether a model developed in one jurisdiction can be applied with reasonable accuracy in other jurisdictions. Yet the three tasks required to do so are each complicated and full of obstacles. These tasks consist of

- 1. obtaining tens of thousands of criminal records over at least ten years for each offender,
- 2. building and testing a forecasting model with non-linear statistical methods, and
- 3. programming the forecasts in police computers where arrestees are processed.

First-offender experiments

Given the time required for the development of harm forecasts, the Jerry Lee Centre of Experimental Criminology at the University of Cambridge is proceeding first with randomized controlled trials of offender-desistance tactics on arrestees with no prior convictions. By virtually all empirical assessments, first offenders are at low risk of causing high harm. The major exception to this finding is very young offenders (under age 15), especially if they have been arrested for a very serious offence (Berk et al., 2009). In the case of suspects over 18 who are arrested for a first offence, there is every reason to treat them as falling into a low harm category for purposes of development and testing.

In our first experiment, the police agency will identify all first-offenders who have been arrested on crimes of certain types, generally of low-to-moderate seriousness. Minor assaults, thefts from and of automobiles, and even burglary of an unoccupied dwelling will all be eligible offence categories. An additional requirement is that the supervising officers processing the case for referral to prosecution must decide that the case *will* be prosecuted, under standard practices. It is only after this decision has been reached that a diversion to ODP will not constitute "net-widening". When cases are randomly assigned to ODP to be compared with cases that are prosecuted, the comparison will focus completely on the kinds of cases that have some potential for the suspect to receive a custodial prison sentence.

At the point that a case is declared ready for prosecution, it will have all the evidence needed for review by a prosecutor. Witness or victim statements signed and certified as necessary, physical evidence when available, DNA analysis or other laboratory reports –

all of these elements of the case file will be completed and ready for court. At this point, the case will be declared eligible by both the supervising officer and the on-site member of research staff. That research staff member will then enter the identity of the suspect and other details of the eligible case into a secure Cambridge webpage called "The Cambridge Randomizer" (Ariel et al., 2011) which will instantly compute the random assignment disposition as each case is entered.

If the case is randomly assigned to conventional treatment, the reviewing officer will forward it to the next stage of prosecution review. In this pathway, there is generally substantial fallout of cases, but still a potential that a defendant may be convicted and sentenced to prison. The exact disposition of each case will vary based on many circumstances. But the average rate of repeat arrest or conviction for new offences can be computed for the entire group from the date random assignment occurs. If an arrestee, for example, is arrested for committing a new crime while on bail for that offence, it would go into the calculation of recidivism.

If the case is randomly assigned to the "Damocles Squad," or whatever a police agency chooses to call it, there may still be a prosecution. But in this pathway, the arrestee would have an additional choice. The choice would be either to refuse to work with the Damocles Squad and proceed with conventional prosecution, or to agree to work with Damocles on the condition that prosecution will be suspended and eventually dropped if the arrestee complies with all police requirements. Since we predict a high percentage of offenders offered this choice will choose to work with the Damocles Squad, there would be a large difference in the costs and content of official response to the arrest. And once again, the stopwatch would start running with immediate effect for counting the number of new crimes in the post-random assignment period.

The Damocles procedure would generally proceed with police in the Damocles Unit doing the following:

- 1. Allowing the offender, as always, to have access to defence counsel at the standard point in the arrest procedure, and at any subsequent point at which it is legally required or the arrestee requests it.
- 2. Meeting with the arrestee to discuss the instant offence and its implications for his future.
- Assessing the offender's assets for informal social control, including family, education, employment and community organizations.
- 4. Considering a range of tactical options for the set of conditions the Damocles Unit will offer the arrestee as a voluntary alternative to prosecution, conditions that may well be in the public interest to prefer over attempts at prosecution.
- 5. Offering the arrestee the chance to ask questions about the offer, and to consult (again) with a lawyer if the arrestee requests that opportunity.
- 6. Referring the case to prosecution if the arrestee refuses the offer.
- 7. Asking the offenders who accept the offer to sign the statement of conditions, which would not include any admission of guilt for the instant arrest offence. The signature would merely indicate the arrestee's agreement to comply with the conditions, and the police agency's agreement not to prosecute the arrestee on that offence as long as the arrestee complies. The exact content of the conditions is discussed below in the section on specific tactics.

- 8. Sending the signed agreement to a magistrate for an independent review and signature, at least as a possibility in some tests or jurisdictions. This is not a necessary element of the plan, but it may be a way to increase its legitimacy. The signature would indicate that the conditions are not excessive, arbitrary, or otherwise inappropriate. (For example, a magistrate could refuse to sign a condition that the arrestee wear a shirt with large letters saying "I am a thief"). The magistrate might also be empowered to interview the arrestee to ensure that the arrestee fully understands what he has agreed to do.
- 9. Following up to insure compliance with the conditions, basing resources invested on the subjective level of risk the Damocles Unit sees in leaving the arrestee unmonitored. Earl monitoring, in any case, could be more intensive, then tapering off as long as the arrestee complies.

Once the samples of about 200 cases is each treated with one of the two procedures, the average rates of recidivism in the two groups can be compared. At the same time, the average cost per offender of either prosecuting or diverting the case will be compared. By dividing the cost difference into the recidivism difference, the relative cost-effectiveness of the two approaches can be estimated. The cost of all aspects of the official response after random assignment will be tabulated by the experimenters. The average amount of harm caused by the offenders in the two groups will also be calculated, using sentencing guidelines as the metric (in days of custody) for the weighting of new crimes for which arrestees in each group are arrested in the followup period.

Harm-forecasting experiments

The previous section describes only an experiment in diversion from prosecution for first offenders. Once the harm-forecasting analysis can be provided instantly for each arrestee, a different kind of experiment can be undertaken. The experiment would test not only diversion of low-risk of high-harm arrestees, but also enhanced investigations and prosecutions of high-risk of high-harm arrestees. The comparison would be made by random assignment between cases handled with harm-forecasting risk-assessment or without it.

In these experiments, cases would be eligible based only on instant offence types, and not on offender prior record. Murder and rape cases would likely be excluded, and perhaps other categories guaranteed to get maximum investigation and prosecution in any event. Less serious offence types would all be included, in order to test the overall impact of harm-forecasting. It is just as important in reducing harm, for example, that a very dangerous person arrested on a very minor offence be given maximum penalties as for a very low-harm person arrested on a fairly serious offence be given a chance to go straight at low cost. Only when incapacitation is likely to last for many years would it be likely to yield a net reduction in harm (Nagin et al., 2009). Combined with the avoidance of prison for low-harm cases, it would be a very important component of a comparison of the average harm levels across all recidivism in each group.

In these experiments, each arrestee would be screened for eligibility by offence type in the booking and charging area. If the case file for prosecution is completed, the supervising officer would decide (as above) whether the case is eligible. If it is, the case would

be referred for random assignment and entry into the experiment via the software package we call the Cambridge Random Assigner (Ariel, et al., 2011).

The cases assigned to conventional treatment would be processed by the detective and prosecution teams. The cases assigned to the harm forecasting model would immediately be analyzed by the model. Those who are deemed high-risk of high-harm would be sent to a case-enhancement unit, a detective team focused on strengthening the evidence in important cases. (What is new about this is the "Al Capone strategy" – intense investigation of minor offences allegedly committed by major criminals.).

The remaining cases would fall into the two other risk-level groups. Those cases not deemed medium-risk of high-harm could be prosecuted in the normal way or referred to the Damocles Unit. Those deemed low-risk of high-harm would be referred to the Damocles Unit. All of the cases, in all three risk levels, would be compared with their average harm of recidivism compared to all of the cases, with no risk assessment, in the control group of conventional treatment.

Specific tactic experiments

Once a series of initial experiments has been completed on both the first-offenders and the full range of offender characteristics, a further series of experiments could be undertaken. These experiments would focus on the use of specific police tactics of fostering offender desistance. This third stage would go beyond a global assessment of the strategies of Damocletian diversion (i.e., conditional suspension of prosecution) and harm forecasting. These global assessments would include a wide range of specific tactics, the selection of which would vary across cases at the discretion of the police.

In the experiments on specific tactics, the cases would be screened in two stages, The first stage would be as described above. The second stage would screen for the appropriateness of the specific tactics. For example, if the case involved a violent crime against one or more victims, the case could be appropriate for a restorative justice conference. Yet that tactic would require further screening for both (1) the arrestee's willingness to meet with victims, and (2) the victims' willingness to meet with arrestees. Once all the screening is competed for an experiment on the restorative justice conference tactic, the cases would be randomly assigned to have that tactic versus some other standard form of suspended prosecution, such as a nightly curfew by which time the arrestees should be inside their residence. Similar experiments could be done with each of the tactics listed below.

Specific offender-desistance tactics: A summary

Throughout this essay, a series of illustrations has been offered to describe the tactics police can use to help foster desistance from crime. A more comprehensive list can be offered as a summary of the scope of the strategy. Yet no such list should be considered exhaustive. The range of possibilities is infinite, limited only by the development of

theory and evidence about effective strategies of offender rehabilitation. Thus the following list is intended to stimulate more proposals, rather than to close the door on any. When viewing criminology as a field of invention, (Sherman, 2011b), the task at hand is discovery. Our challenge is both to invent and then test untried methods, discarding what does not work and building on what does.

- 1. Invoking the Sword of Damocles. A clear statement of warning to an arrestee about what can happen if he or she commits another crime is a feature of Project HOPE. It can also be a standard procedure for a Damocles Squad. In Hawaii, every offender assigned to HOPE is called before judge for a formal warning session. The judge spells out the powers of revocation and potential length of imprisonment, as well as the immediacy with which failures of drug tests will be enforced. Hawken (2011) reports that the 7% of probationers who failed to appear for these warnings committed most of the new crimes in that arm of the HOPE experiment. Whether that was self-selection, the lack of the warning, or both is impossible to say. But it is a clear precedent in a program that had overall success, something police can replicate in the initial or final meeting with arrestees when they sign a statement accepting certain conditions.
- 2. Door-knocking. Police in London, Manchester and elsewhere have a longstanding practice of knocking on the doors of parolees and people on bail. This method of having a conversation with a potentially persisting offender is yet another way to send a deterrent message. At the same time, it can be an opportunity for providing offers of support, or helping ex-offenders deal with other offenders who may be pressing them to continue in crime.
- 3. Reporting in. Much of what probation officers do is to meet with offenders who are required to "report in" to the probation office. There is no reason why this cannot be an agreement between police and an arrestee, by which the arrestee comes to meet a Damocles officer once a day, week, month, quarter or year. The mere fact of complying with this condition may be a marker, or reminder, of the arrestee's commitment to comply with all conditions. But it, like door-knocking, may also backfire, interrupting the arrestee's effort to develop a new identity. That is why this tactic, like all tactics, should eventually be tested in isolation from (or comparison to) other offender-desistance tactics.
- 4. Voluntary drug or alcohol treatment. Many court-based programs try to get some offenders to attend and complete drug or alcohol treatment programs. The powers of the court to enforce compliance with certainty and speed may not always be adequate to the task. Police may be in a much better position to encourage drug users to comply with their treatment regime and attend all sessions mandated.
- 5. Voluntary trauma treatment. Many offenders suffer from post-traumatic stress, which may in turn drive their addiction to drugs or other intoxicants, which may in turn drive them to commit crimes to buy intoxicants. Arranging for treatment by Prolonged Exposure Therapy (PET), a form of cognitive behavioural therapy, may be a way to deal with an underlying cause of crime. One offender in Cambridge, for example, had not been a drug addict until he was gang-raped in a young offenders' institution at age 16. His drug use (cocaine) since then had been his primary motivation

- for a crime pattern of serial burglaries. When this was discovered, Cambridgeshire Police attempted to arrange post-trauma therapy for him.
- 6. Restorative justice. The evidence that police themselves can lead these conferences with high satisfaction levels among both victims and offenders. The evidence also clearly shows that such conferences helps offenders to desist from crime, in cost-effective terms relative to the cost of the conferences. (Shapland et al., 2008).
- 7. Offender relocation. The idea that offenders should be given a chance to move to a new community to start a new identity is at least as old as Victor Hugo's 1862 novel Les Miserables. Just as Jean Valjean started a new life after a prison term, in a new community, so too did the Louisiana prisoners who could not go back to their old neighbourhood in New Orleans. Kirk (2009) reports that less than half as many exprisoners went back to prison in one year if they moved to a different community than if they went back to New Orleans a decision driven entirely by the random destruction of some neighbourhoods and not others by Hurricane Katrina. Several Australian states were first settled by English offenders sentenced to transportation where they generally became prosperous, good citizens and crime rates dropped steadily over time. In England today, some police and private charities are arranging relocation for some offenders, with reports of sharply reduced frequency or repeat offending. While this tactic may be too resource-intensive to employ for less frequent offenders, it could be the method of choice for low-harm property offenders who are prolific and persistent.

Conclusion

It is entirely possible that all seven of these tactics could fail to foster desistance from crime, even though the strategy of diversion or harm-forecasting could work nonetheless. There may be more general validity finding by Petrosino and his colleagues (2010) that doing nothing with juveniles was better than doing something, at least in terms of repeat offending. Yet it is very difficult to reconcile doing nothing with deeply held moral values for holding offenders accountable. Whatever works in terms of helping offenders desist should also be seen as a form of justice, one by which offenders must pay a price.

Whether it is acceptable for police and not courts to decide what is justice has been a gray area for centuries. The decision not to prosecute in the public interest is a longstanding power of the constable. A decision to work out an informal restitution between offender and victim, outside the King's justice, has thousands of years of precedent. The modern view that police investigate and courts decide is manifestly untrue by current statistic in England and Wales: almost equal numbers of criminal cases are dealt with out of court (by police) and in court. Whether those decisions are right, and whether they should be based on harm forecasting, are matters that can be addressed by the broader research programme at the Cambridge Institute of Criminology.

The programme of experiments described in this chapter is more focused. It merely asks whether the invention of certain and swift regulation of compliance with

the law is possible in the police context. It relies on major police agencies to address the legal and policy issues, in a country that may soon have elected Police and Crime Commissioners. It also relies on criminological theory and evidence to design the tactics that are the best candidates for Offender-Desistance Policing. If it succeeds in even completing the experiments, the programme will be worthwhile. For no matter the research concludes, it is the fact of advancing experimental criminology that will honour Professor Lösel.

Notes

¹ While there is historical debate about who wrote Peel's Principles and when, one theory attributes the writings to Peels appointee as one of the first two Co-Commissioners of the Metropolitan Police, Cambridge University graduate Sir Richard Mayne, who issued instructions to the first constables to observe these two principles (along with seven others): 1) To recognise always that the test of police efficiency is the absence of crime and disorder, and not the visible evidence of police action in dealing with them and 2) to recognise always that to secure and maintain the respect and approval of the public means also the securing of the willing co-operation of the public in the task of securing observance of laws. See http://www.magnacartaplus.org/briefings/nine police principles.htm#maynes principles.

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